



Hostess Rewards FAQ

What are hostess rewards?

Hostess rewards, also known as hostess mystery rewards, are a way for your customers and followers to earn gorgeous, handcrafted jewelry FREE and at a discount by sharing their love of Bomb Party. A Party Rep hosts a party—private, online, or live—and the host brings their friends. The hostess rewards program consists of discounted and free products earned based on the retail sales total of the party. The bigger the sales, the bigger their rewards!

What is the “mystery” part of hostess mystery rewards?

You might see the phrase hostess rewards or hostess mystery rewards used interchangeably at Bomb Party. That is because in the past we had two different criteria for two different types of parties. But our Back Office system makes the process much simpler and truly just about rewards being issued to a host per a single party.

How do I choose a host for the hostess rewards?

The host selection process has been simplified with the Back Office system instituted in January 2024. Simply open a party, select a host either at the beginning of the party or at the end, one host per party. That host will reap the benefits of the hostess rewards.

If you choose a host as you are setting up the party, your host can share out the link to your party and draw more people, friends, family, etc. to shop, thus potentially earning more rewards.

Choosing to add a host at the close of a party can be a great way to draw people into participating in a party, as they’ll have the opportunity to be selected as the host and earn the rewards from the party. For example, you may offer a drawing at the end of the party for everyone who made a purchase during the open party. The drawn name will be the selected host who will receive the hostess rewards.

How do I choose a host for the hostess rewards?

Rewards include Bomb Party Originals (Originals rings sizes 5–11, Originals necklaces, Originals earrings, and Kids Bombs) at half-off or for free, depending on the rewards earned. Rewards can be any combination of Originals. If Kids Bombs are chosen as part of the rewards, they will default to the free product.

What rewards can be chosen?

Total Party Retail Sales	Half-off Originals		Free Originals		Total # of Earned Products
\$250–\$500	2	+	2	=	4
\$501–\$750	3		2		5
\$751–\$1,000	3		3		6
\$1,001–\$1,500	4		4		8
\$1,501+	4		5		9

*A host must purchase the half-off items to receive their free items. If selected, Kids Bombs will be the free items.

Calculation for the hostess rewards is based on Bomb Party’s suggested retail price of each item sold, exclusive of taxes, shipping, and other fees. For example, if a host sells 12 Bomb Party Originals in their party, the party’s retail sales total would be \$239.40. (12 x \$19.95 = 239.40). While this is a commendable total of sales, it would not cross the threshold for hostess rewards and, unfortunately, would not earn discounted or free product. As an additional example, if your Party’s total was \$259.35, your host has earned two free and two half-off Originals. (They can choose any combination of Originals ring bombs, Originals earrings, Originals necklaces, or Kids Bombs.)



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Does a Party Rep earn Personal Volume (PV) for reward items?

A Party Rep does not receive Personal Volume (PV) or commission when a host redeems their rewards. The free and half-off items are a gift from Bomb Party to your host. (Taxes will be charged to your customers for the half-off items.) The Rep enjoys the benefits of happy, rewarded customers who are likely to make more purchases in the future and host with you again. In addition, it helps your business expand and grow through new referrals, customers, and viewers.

Am I required to participate in the hostess rewards program for every party?

Participating in hostess rewards is solely at your discretion. We hope you give it a try! Simple, fun, and rewarding for both you AND your network, plus it helps you expand your reach to new customers with rewards paid for by Bomb Party. And since you can choose, as an Independent Rep, you are not required to participate.

How will my host select and receive their rewards?

Once the party reaches the ordering close date that you, as the Rep have set, the system will automatically calculate the hostess rewards earned. The system will generate an email to the host to click a link to redeem their rewards. If the host is having trouble locating the email, you can click the "Send Host Order Email Invite" button located on the "Open Parties" page to resend the email or click "view email copy" to copy and paste the link directly to your host. Please remember, if you click the "close" party button before your host redeems their rewards, they will be unable to place their order.

You, as the Rep, must not close the party before the host has had a chance to select and submit their free and half-off items. Once they have successfully placed their rewards order your party will automatically be moved to the "Closed Parties" page.

The host will have one week to make their selection and payment. Bomb Party will send the rewards directly to the host from the Home Office usually within 14 business days from date of submission. Once the host pays their invoice, the party automatically closes.

If selection and payment are not received from the host within one week, they will forfeit their hostess rewards. If a party accidentally closes but the party still falls within the one-week window of time for the host to redeem their rewards, the only way to reopen the party is by you, the Rep, contacting Customer Support to reopen the closed party. If hostess rewards go unfulfilled and fall outside of the one-week window of time, Bomb Party reserves the right to not fulfill the hostess rewards.

There's a video tutorial of this process in the Back Office in BPU > Onboarding: Start Strong > Get to Know Your Back Office > Live Mystery Hostess Total. The steps are as follows:

- Go to your Back Office.
- Click on "Parties."
- Choose "Open Parties" from the dropdown menu.
- Find the party you want to view to find the total.
- Option 1 from there is to look at the sales total in the upper right corner of that party info.
- Option 2 is to click the "Manage Party" button for that party and scroll to the bottom of the party summary page to see the total at the bottom of the list.

Will my host pay for shipping and taxes on their reward items?

Yes and no. The host pays shipping and tax on the half-off items but does not pay tax on the free items. The host will receive an email from Bomb Party as soon as the party reaches its ordering close date, encouraging them to make their selections and to pay for the half-off items, tax for the order (calculated based on the customer's shipping address), and shipping. Once the order has been placed and paid, the order will be shipped to the host from the Home Office. Hostess rewards will automatically expire if not paid within one week.



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Do hostess rewards expire within one week of the party close date?

Yes. The host will have one week to make their selection and payment. For example, if the party close date is Tuesday, April 3 at 7 pm ET, the host has until Tuesday, April 10 at 6:59 pm ET (a full 7 days or one week) to make their selection and payment. If hostess rewards go unfulfilled and fall outside of that window of time, Bomb Party reserves the right to not fulfill the hostess rewards.

Also, if a party is accidentally closed before a selection and payment are made, but still falls within the one-week window of time, contact Customer Support to discuss reopening the closed party.

What restrictions should I be aware of when working with hostess rewards?

In addition to the restrictions outlined above, please note the following:

- Parties with retail sales totals of \$249 or lower will not qualify for hostess rewards.
- An active Bomb Party Rep may not be a host and cannot receive hostess rewards.
- Hosts may not be a Party Rep or someone living in the same residence as any Party Rep.
- Coupons or additional discounts cannot be applied to hostess rewards orders.

Can a Rep have more than one host per party?

No. Only one host for each party can be selected, either as you open the party or when you close the party.

How often can one person host a party to receive hostess rewards?

There is no limit to how often a person can host a party. One customer can earn hostess rewards from more than one Party Rep in the same day, consecutive days, and so on.

How long do I have to submit hostess rewards for a party?

Once your party end date occurs (NOT when you close the party), you and your host will have exactly one week to submit for hostess rewards. (The party may close automatically within one week even if rewards are not submitted by the host within this timeframe.) Once the host submits their rewards the party will automatically close as well. You may need to follow up with your host to make sure they've placed their rewards order within the one-week window of time frame. The one-week time frame exists regardless of weekend or holiday hours.

What if my party ends and the one-week window has closed, but I did not submit for hostess rewards?

If rewards are not submitted and the party has closed accidentally but still falls within that one-week window of time to redeem hostess rewards, contact Customer Support and they can help reopen the party so that hostess rewards can be submitted. Please have your party ID ready when you reach out to Customer Support. You can also request that the party be reopened by clicking on the "Open My Party" form <https://bombparty.formcrafts.com/openmyparty>

If the party is closed, and the one-week window of time has also passed, Bomb Party reserves the right to not fulfill hostess rewards that were not redeemed.

Where are hostess rewards submitted by Party Reps?

To submit hostess rewards, the party must end, and the Rep must have entered the host's information (email, name, etc.). Always ensure that all fields have been filled out completely and accurately. Bomb Party will then generate an email to the host, inviting the host to select their hostess rewards and submit payment.

Can a Rep submit rewards before the close of a party?

No. Because rewards can still be earned as long as a party remains open, rewards cannot be submitted until AFTER the party's end. (Remember: Do not click the "Close Party" button.) These rewards are now selected by the host rather than the Party Rep on behalf of the host.



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What if I don't select a host for a party?

If you choose not to participate in the hostess rewards program for a party, no rewards will be issued. You are not required to select a host for each open party.

Can a Rep keep a party open for a long time, thus earning MORE rewards for the host?

Each host should choose their rewards after the livestream or party concludes. The Rep can choose how long a party is open before a livestream or in-person event; however, there is a cap or limit to the rewards a host can incur. So that should be kept in mind when selecting the length of a party.

Only one host can redeem the rewards from a single party. The rewards are based on the totals from the party end date.

Can customer preorders apply to a hostess rewards party?

Yes, this is possible! If you have ordered and paid for product as a Rep, you can move the product to sellable status in your Back Office and begin taking "preorders" for the product with the promise to reveal the product as soon as you receive it and go live.

You will need to set up the party correctly to have preorders apply. Preorders cannot be moved to a different party to count toward hostess rewards. Simply open a party and allow customers to preorder. Those preorders can count toward the hostess rewards for that opened party. You cannot move orders to a different party.

For example, if you order a birthday collection during a launch and then move those ordered inventory items into an open party for your customer to preorder, they can count toward that open party's hostess rewards.

Are kit credits offered with hostess rewards?

No. Bomb Party no longer offers a Hostess Kit Credit, or a kit rebate, paid out after a host signs up as a new Party Rep.

What do I need to know about hostess rewards Invoices?

When sending the hostess order invite link, make sure that you do not close the party. If the party is closed, the hostess cannot order their free and half-off items.

What if I have accidentally closed the open party before sending the hostess order invite link?

You can request that the party be reopened by clicking on the "Open My Party" form

<https://bombparty.formcrafts.com/openmyparty> Because the Back Office requires the party to be open, Customer Support will respond by reopening the party, enabling you to invoice and receive gifts from the hostess rewards party.