

BOMB PARTY™

Shipping FAQ

Summer 2023

What is changing regarding shipping?

We heard your request and we're responding! As of August 1, 2023, overnight is now an option!

When will the shipping changes go into effect?

August 1, 2023

What is the cutoff time for an overnight delivery option?

Orders that are placed will still have the normal 3–5 days for picking and packing in the warehouse. After it is processed, it will be eligible for and sent using overnight delivery.

If I select overnight shipping, will I receive my order the next day?

Orders are picked and packed at the warehouse and take approximately 3–5 days to fulfill. After which, they are shipped out. While we can't guarantee that you will receive your order the next day—overnight shipping means that we will apply an overnight shipping label to your package once it has been prepared. Orders with express or overnight delivery do not include an in-plant rush. We continue to process orders in the order in which they are received.

What else is different for shipping?

To make shipping fees more equitable across the board, we are moving to a shipping table, rather than a flat shipping rate. This will allow us to appropriately charge shipping fees based on the size of an order. If you have a little larger order, you might have a larger shipping cost. This is an improvement over our current flat-shipping cost process, which has a tendency to incur *larger* costs for *small* orders, and *smaller* costs for *large* orders.

If Bomb Party is shipping to a PO Box, there will be a PO Box surcharge automatically applied to the order at checkout.

How will I know the shipping price for each order?

Shipping amounts are displayed on the last page of the checkout process when placing an order.

Can I select insurance for my shipments?

Yes! You can select insurance at the time you place your order. Insurance options have not changed and will still cover lost or damaged orders up to the amount selected. You will need to add the insurance amount based on your order's subtotal.

For example, if your order has a subtotal of \$800–\$1,000, you will add shipping insurance that covers up to \$1,000. Do not add shipping insurance if it's less than your order's subtotal.

How are shipping carriers chosen?

The carrier is decided after our fulfillment team receives your order. You can expect your order to ship via FedEx in most cases, unless we're shipping to a PO Box, then we can only deliver via USPS.

We select the carriers based on your price selection and the shipping time you select. If you select USPS, it may take a standard number of days to ship to you. If you select 2-day or overnight shipping, we will likely ship via FedEx.

What are my options to ship to military bases or US territories (i.e., Guam, Puerto Rico, Virgin Islands)?

These will each ship via USPS.

Can I include a mixture of business supplies and product inventory in the same order?

No. Business supplies and product/inventory must be in separate orders. Business supplies ship separately from product inventory because of the different ways Bomb Party accounts for taxes.

Can I ship a back ordered item with something that is in stock?

You can, but we will hold the in-stock item until the back ordered item arrives in the warehouse and ship it then. That way your order will only incur a single shipping cost.